

W-01303A-09-0343
SW-01303A-09-0343

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: ()

Fax: ,

Priority: Respond Within Five Days

Opinion No. 2011 - 95528

Date: 6/2/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Dr. Vicki Last: Morris

Account Name: Dr. Vicki Morris

Home: (000) 000-0000

Street:

Work:

City: Buckeye

CBR:

State: AZ Zip:

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. W-01303A-09-0343

Arizona Corporation Commission:

Thank you for the opportunity to address the wastewater rate increase being requested by Arizona American Water on October 17th, 2011 for the Agua Fria Wastewater District. Basically, the wastewater (sewer) rate will increase to \$108.34 per month for the average water used of 5,297 gallons/month. On average this is a 36% increase. On a good month when our water usage is lower, the wastewater charges are only \$59.99. I am not sure why I used the word "only", as this is very expensive when compared to surrounding communities and this does not include the cost of actual water on taxes. In addition, the figures I am suing are for a two -person household. I can only imagine what the cost for wastewater is for a family of four.

My concern is the Verrado community has many empty houses due to the economy downturn and I am sure a sewer bill of around \$108 per month will not be attractive to many. I do understand many of us chose to live in Verrado and now our houses are valued at on-third of what we paid in 2007. Because of this scenario, we obviously cannot sell and move. Nonetheless, this 36% increase now has to come from the money allotted to our monthly grocery bill. There is nowhere else to cut in our personal monthly budget.

I encourage you to review the rate hikes you have approved over the past four (4) years for Arizona American Water. In this economy, who could approve additional rate hikes when our residents are struggling to stay in their homes in this community?

I appreciate your time and efforts as you serve on the Arizona Corporation Commission.

Sincerely,

Dr. Vicki Morris

Arizona Corporation Commission

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Buckeye, AZ

Public hearing info:

Arizona Corporation Commission

1200 West Washington St. Hearing Room # 1

October 17, 2011 10:00 a.m.

Docket #W-01303A-09-0343

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/02

Emailed to Phoenix for docketing.

FILE CLOSED.

End of Comments

Date Completed: 6/2/2011

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